

Healthcare

	'Bean to cup' machine	Coffee bulk brew Cafitesse
	Multiple button choice	Single button
Machine location	Reception area, waiting rooms, consultation rooms	Kitchens
Drink selection	Coffee and hot chocolate	Coffee
Ease of use	Simple	Simple
Hygiene	Good	Excellent (closed system)
Temperature control	Yes	Yes
Batch or per cup	Batch and cup	Batch and cup
Volume	Low	High
Speed	Medium	Very high
Served/self-service	Served/serve	Served
Training	None	None
Cleaning/maintenance	Low	Very low
CBC support engineers	On demand	On demand